

Dear Loyal Moms and Dads,

This is Kevin Hijioka, owner of Sunrise Gymnastics Academy. I hope this email finds you and your family well during these unprecedented times. Everyone in the Sunrise family remains healthy and we hope that continues. Thank you for your support as we navigate COVID-19.

First, I would like to start off by telling you the history of Sunrise Gymnastics. My Mom and Dad both received their master's degree in physical education with the intention of coaching gymnastics at the college level. They were recruited to work at a new gym in Toledo called Gymnastics International. This experience gave them the desire to own their own gym one day. In 1979 they did just that and rented a space at the Sylvania Racquet Club (now Funagains) on Centennial road. After three years of renting they purchased the land at 3640 N Holland Sylvania Road with enough space to expand it twice. I always knew I wanted to follow in my parent's footsteps. When my parents decided it was time to retire, I began taking on more responsibility and started coaching boys' team six years ago. In August 2019 my wife Jessalena and I decided to purchase the company from my parents. Our first year is coming with challenges my parents never had to face, but we will use this experience to learn and prepare for such events in the future. Sunrise Gymnastics has been serving the community for over 40 years and would love to for another 40 years. We will do everything in our power to weather this storm and come back strong.

Governor Mike DeWine continues to address the immediate need to stop the spread of COVID-19. We feel it is our community responsibility to help stop spread the virus. We paused our operations March 15, 2020. Just like yourselves we have no idea what the next day will bring. We are doing our best to remain positive. We look forward to the day we can open our doors and see your children's bright smiling faces.

At this moment, our company has cut every non-essential expense and are helping our staff as much as we can with their financial needs. While still paying our mortgage, utilities, debt and insurance payments. In order to come back strong it requires careful budgeting and you can help our cause significantly.

As you know all fees are due the first week of every 4-week session which falls on March 23. We have arranged three options for you.

Option #1 REMAIN ENROLLED AND EARN 10%

(All tuitions can be mailed or put in drop box outside of gym) Classroom and Team Families will be significantly rewarded:

110% Family Loyalty Credit (FLC). During our pause of operation, 110% of all tuition dollars your family pays beginning March 23rd will be held as a credit to your account in the form of a "Family Loyalty Credit" (FLC) Your total FLC will be divided evenly over 10 months to reduce future tuition.

EXAMPLE: Assume our pause of operations continues through April and May with resumption of operations on June 1st.

- If your family's tuition is \$100/month your two-month total is \$200.
- Add in an additional 10% (\$20) brings your total FLC to \$220
- The Full \$220 will be used evenly over the next 10 months once we resume operations.

One more thing: If resumption of operations is anything other than the week tuitions is due, all numbers will be pro-rated to that date.

Extra Thank you: You will also receive one FREE open gym pass per child per month of paused operation. Thank you sincerely for considering this option. We won't let you down.

#2 TUITION RELIEF OPTION. Families who choose this option will only pay \$15 per month per enrolled child and retain their class spots. When classes resume, families will receive \$15 off monthly tuition per student **for each month tuition relief was paid.**

EXAMPLE: Assume, our pause of operations continues through April and May with resumption of operations June 1st.

One Child Enrolled:

- Your family pays a total of \$30 (\$15 in April and \$15 in May)
- You will receive \$15 off your first two months tuition when we resume operations.

Two Children Enrolled:

- Your family pays a total of \$60 (\$30 in April and \$30 in May)
- You will receive \$30 off your first two months tuition when we resume operations. (\$15 per month off 1st child and \$15 per month off your 2nd child)

Extra Thank you: You will receive one free open gym pass per child per month of paused operation.

#3 Un-enroll: If you decide to unenroll we understand. Simply just call our office at 419-841-2902 or email us at Sunrisegymnastics@BEX.net stating your desire to unenroll.

We would like to THANK YOU for supporting us and we hope to see you back when we're open!

Wishing you, your loved ones and especially all who have been affected by this virus a speedy return to normal.

The Hijioka Family